



Ministry of Health
United Arab Emirates

Company Profile

Headquarters
UAE

Web Site
www.moh.gov.ae

Company Fact

The MOH (A Federal Organisation) provides its services (Procurement & Materials Management) to all the Hospitals & Clinics in United Arab Emirates.

Key procurement Requirement

- MOH wanted to streamline & automate their complete procurement process
- MOH also desired to make the process of procurement paperless
- Help the buyers in focusing more on analysis part.

The Ministry of Health located in United Arab Emirates offers a wide spectrum of services encompassing Procurement & Materials Management to all the Hospitals & Clinics in United Arab Emirates.

The company operates a complex and growing business through a combination of procurement and material management streamlining procure to pay cycle.

MOH Challenges

MOH grew rapidly since its foundation, increasing in number of products & services, offices & customers. The major challenges of this complex structure were:

- Technical evaluation of tender and scoring was to be developed in the system
- Automate procure to pay process and streamline the same
- Electronic and paperless procure to pay process
- Module implementation was a bottleneck as it was to be customised
- Convincing the client for customization was also a challenge

- Challenge was to also aid buyer analyze the the orders instead of Passing just manual entry
- Making a system for online Payment against any RFQ
- Special page customization has to Be done to capture the scoring of tenders which could be acid test.
- Increase the tender completion Process drastically
- Manual requisition should be transferred online automatically
- Reduce the cycle time to 1/3 possible
- Report generation needed to be escalate
- Reduce the cost of order Processing



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Key Benefits Delivered

- All the manual demand requisition (approx. 200 in 30 days) has been moved to in system online.
- Solution has also enabled MOH to online approval management and audit trail, which used to be manual prior to this.
- The cycle time of process for Requisition, Tendering to Purchase Order is drastically reduced from 60 days to 20 days.

Evosys Role

Evosys had a vital role in the following process. It helped in the following ways:

Spend Analytics various dashboards and reports enabled purchasing team with relevant data online to make decision faster

MOH is satisfied with the implemented solution, and now on the basis of the past performance MOH is planning to give further contract to Evosys for iSupplier Portal implementation & Support Maintenance contract.

A custom solution & integration with bank is being developed to facilitate MOH for receiving payment online against RFQ/Tender

Solution Implemented

- Application Version

Business Benefit Delivered

- After implementing the solution the buyers who use to complete 15 Tenders in 30 days increased drastically by the 40 in numbers.
- All the manual demand requisition (approx. 200 in 30 days) has been moved to in system online.
- Solution has also enabled MOH to online approval management and audit trail, which used to be manual prior to this.
- The cycle time of process for Requisition, Tendering to Purchase Order is drastically reduced from 60 days to 20 days.
- Solution enabled MOH user to create requisition from anywhere (home) using simple internet connection without need of any LAN connection.
- Time required for generating various reports for analysis purpose is NIL which used to be in days.
- The cost of order processing reduced by 30%.
- MOH appreciated the work done by Evosys, and given appreciation letter.