

Abu Dhabi Health Services
Company (SEHA)
Abu Dhabi, UAE
www.seha.ae

Industry:

Healthcare

Employees:

15,500+

Oracle Products & Services

Oracle E-Business Suite
Oracle HRMS
Oracle Financials
Oracle Procurement
Oracle Business Intelligence
Discoverer

Oracle Partners

Evolutionary Systems Arabia FZ
www.evosys.co.in

“Implementing integrated Oracle ERP across SEHA will support new business development, increase productivity and competency, and decrease costs.” – Faysal Shawkee Bitar, project manager, Abu Dhabi Health Services Company

Abu Dhabi Health Services Company (SEHA) Deploys Oracle E-Business Suite to Centralize Enterprise ERP

Abu Dhabi Health Services Company (SEHA) is responsible for managing government owned healthcare facilities in Abu Dhabi. SEHA owns and operates 12 hospital facilities, 2,644 licensed beds, and more than 40 Ambulatory and Primary Healthcare Clinics. SEHA is one of the largest employers in the Middle East with more than 15,500 doctors, nurses and other clinical staff and administration employees. SEHA delivers world class healthcare, locally, by partnering with internationally recognized healthcare leaders. SEHA’s partners include Johns Hopkins Medicine, Cleveland Clinic, Bumrungrad International, New England Center for Children, Vamed, and Vienna Medical University.

Challenges

- Provide a single, centralized view of enterprise-wide operations and eliminate excessive IT costs, duplication of data-entry, lack of standardization and inconsistent business policies by replacing disparate ERP systems with an integrated solution
- Gain control over healthcare data with enhanced management reporting and increased operational efficiency
- Replace end-of-life, costly to maintain legacy ERP systems
- Establish SEHA as an Abu Dhabi market leader in integrated high-quality healthcare service provision
- Develop infrastructure required to support world-class standards for healthcare delivery
- Actively manage financial operations to assure healthcare services are provided efficiently and competitively

Solution

- Deployed Oracle E-Business suite to standardize and streamline health service operations with industry best practice
- Established centralized ERP for easier management of all affiliated hospitals and clinical entities from one location
- Enhanced responsibility, accountability and transparency of information and processes for clinical and administrative staff
- Enforced a Unified Item Master as specified by United Nations Standard Products and Services Coe (UNSPSC) standards
- Integrated Supply Chain, Finance and HRMS across all hospital facilities and mandated unified standard SEHA HR and Payroll policies powered by Oracle E-Business Suite
- Went live with ERP pilot implementation in just 10 months